

News from NHS Buckinghamshire Clinical Commissioning Group  
**06 May 2020**

**How to access NHS services in Buckinghamshire this Bank Holiday Friday**

If you need medical help or advice this bank holiday Friday (8 May), the NHS 111 service is here for you to offer guidance or arrange a consultation with a healthcare professional if necessary. Most pharmacies will also be running across Buckinghamshire.

If you have coronavirus symptoms, you should stay at home. If your symptoms worsen, please refer to the NHS111 [online coronavirus service](https://www.111.nhs.uk/covid-19) ([www.111.nhs.uk/covid-19](https://www.111.nhs.uk/covid-19)).

If you have a medical problem which is not related to coronavirus, GP services will be available via NHS 111. If possible, please use the NHS 111 online service ([www.111.nhs.uk](https://www.111.nhs.uk)). But if you cannot access the internet, or need further assistance, you can call NHS 111. You will then get a call back so you can get advice and guidance on your illness and injury, and further treatment can be arranged if necessary.

Most pharmacies will also be open on the bank holiday, although they will be operating reduced hours. Full details of which pharmacies will be open and when will be updated on the NHS Buckinghamshire Clinical Commissioning Group website ([www.buckinghamshireccg.nhs.uk](https://www.buckinghamshireccg.nhs.uk)) when they are confirmed, or you can go to [www.nhs.uk](https://www.nhs.uk). If you do go to a pharmacy, on Friday or at any time, please follow the social distancing guidelines and any other measures that may be being taken to protect both you and their staff.

Hospital A&E services will be running as usual, and if it is an emergency, please call 999.

Dr Raj Bajwa, GP and Chair of NHS Buckinghamshire Clinical Commissioning Group, said: "GP services will still be operating for everyone in Buckinghamshire on the bank holiday Friday, accessible via NHS 111.

"So if you have any healthcare concerns, please use the NHS 111 online service first and this will guide you to the right service - for example, a GP consultation, the Urgent Treatment Centre or A&E. "And remember, our pharmacies offer very helpful medical advice and over-the-counter treatments for many illnesses or minor cuts and scrapes. If you are experiencing a genuine medical emergency, however, please always call 999."

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Buckinghamshire Council, The Gateway, Gatehouse Road, Buckinghamshire, Aylesbury, HP19 8FF, United Kingdom